

# Information



## Welcome to Timaru Primary Care

Thank you for entrusting your care to us. We are committed to providing excellent health services in a cost-effective manner.

This sheet gives you instant access to important information regarding our medical practice. Please keep it in a safe place.

### Services

Our clinical team can assist you with all of your healthcare needs. We pride ourselves on modern, convenient and continuous care.

Services include:

- + Regular Checkups
- + Women's Health
- + Family Planning
- + Minor Surgery
- + Repeat Rescriptions
- + Referrals
- + ECG
- + Men's Health
- + Sexual Health
- + Pregnancy Care
- + Travel Medicine
- + Immunisations
- + Specialists

### Doctors

Dr Bruce Small, Dr Paul Keys,  
Dr Lik Loh, Dr Teh Arpah Zakaria

### Nurses

Melissa (Nurse Practitioner), Ann, Jessica, Chris

### Administration

Judith, Christa, Charlotte

### Fees

#### Registered Patients

0 — 13 Years	\$0.00
14 — 17 Years	\$25.00
18 — 64 Years	\$43.00
65+ Years	\$33.00

Nurse Consultation	\$25.00
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#### Repeat Prescriptions

All Patients	\$15.00
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#### ACC Co-payments

0 — 13 Years	\$0.00
14 — 17 Years	\$25.00
18 — 64 Years	\$43.00
65+ Years	\$33.00

#### CSC Holders

14 — 17 Years	\$13.00
18+ Years	\$19.00

### After Hours Care

Triage nurses are available after hours.

If you need assistance during this time, please call **(03) 684 5072**.

Our triage nurses will be able to provide advice or direct you to any other services you may need.

### Enrolment

There are a number of advantages to enrolling with our practice.

Your visits to the doctor will be cheaper and you will also have direct access to a wide range of services linked to our PHO.



You can access your test results via our online patient portal or by calling the practice on (03) 684 5072. Please ask reception staff for patient portal instructions should you require these.

## Appointments

Please ring (03) 684 5072 for an appointment with Dr Paul Keys or (03) 688 6267 for one with Dr Bruce Small, Dr Lik Loh or a nurse.

Every effort will be made to accommodate your preferred time. However, emergencies will always be given priority. Our reception staff will attempt to contact you if there are any unforeseen delays or if your GP has been called away.

Longer consultation times are available.

## Payments

Fees are payable at the time of consultation. We encourage prompt payment of fees and there is a \$7 administration fee added to all those accounts not settled before the end of the month.

We accept cash, eftpos, cheque, via, mastercard and online payments. Paywave is also now available.

Some fees for enrolled and registered patients are subsidized by the Government.

## Repeat Prescriptions

We are happy to issue repeat prescriptions. However, we ask that you give us as much advance notice as possible - 48 hours' warning being the minimum.

Repeat prescriptions do incur a charge and the doctor may need to see you prior to issuing for clinical and/or legal reasons - especially if you are not seeing your regular GP.

Please ask our reception staff for more information.

## Patient Portal

ManageMyHealth is a secure online tool that lets patients manage their health in a modern and convenient manner. Registering is free and simple. Sign up at your next appointment or call us on (03) 684 5072. Our reception staff can guide you through the process, and verify your identity, with ease.

## Pharmacies

**Moyles Pharmacy** - 6 Dee Street, (03) 688 4628 - is open 8:30AM to 5:30PM on weekdays and 9AM to 12PM on Saturdays.

**Dee Street Pharmacy** - 5 Dee Street, (03) 688 0137 - is open from 9AM to 5:30PM on weekdays and 9AM to 12PM on Saturdays.

## Personal Information

Your medical record is a confidential document.

It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised staff members.

## General Information:

### Timaru Primary Care

6A Dee Street  
Timaru Central  
Timaru 7910  
New Zealand

Ample parking is available in the carpark outside the practice. Street parking is also available.

A Medlab and two pharmacies are located within 50m of the practice.

**Please dial 111 in emergencies.**

Monday to Friday — 8:30AM to 5PM  
Weekends — closed

Dr Keys: (03) 684 5072  
Dr Small, Dr Loh & Dr Zakaria: (03) 688 6267

Email: [reception@primarycare.co.nz](mailto:reception@primarycare.co.nz)

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