

# Information



## Welcome to Dee Street Primary Care

Thank you for entrusting your care to us. We are committed to providing excellent health services in a cost-effective manner.

This sheet gives you instant access to important information regarding our medical practice. Please keep it in a safe place.

### Services

Our clinical team can assist you with all of your healthcare needs. We pride ourselves on modern, convenient and continuous care.

Services include:

Regular Checkups, Men's Health, ECG, Minor Surgery, Women's Health, Sexual Health, Specialists, Family Planning, Pregnancy Care, Travel Medicine, Repeat Rescriptions, Immunisations

### Doctors

Dr Bruce Small, Dr Teh Arpah Zakaria, Dr Rob Hepburn, Dr Fadzilah Hasan, Sally Studholme (Registrar)

### Nurses

Ellie (Nurse Prescriber), Chris (Nurse Prescriber), Allison, Wendy, Jessica, Jessica, Ann

### Administration

Tash (PM), Christa, Judith, Aimee, Jan, Jolene, Belinda

### Health Services

Julie Blair (HIP), Maiana (Health Coach)

## Fees

### Registered Patients

0 — 13 Years	\$0
14 — 17 Years	\$30
18 — 64 Years	\$50
65+ Years	\$48

Phone consults incur the same charge.

### Repeat Prescriptions

Standard (with CSC)	\$18.50
Standard (via MMH)	\$20
Standard (via Phone)	\$24
Urgent (Same-day)	\$30

### ACC Co-payments

All Patients      Standard Consult Fee

### CSC Holders

14 — 17 Years	\$13
18+ Years	\$19.50

## After Hours Care

Triage nurses are available after hours.

If you need assistance during this time, please call **(03) 688 6267**.

Our triage nurses will be able to provide advice or direct you to any other services you may need.

## Enrolment

Enrolling is free and voluntary. If you choose not to enrol you can still receive health care services from your chosen GP, general practice or primary health care services provider.

Advantages of enrolling are that your visits to the doctor will be cheaper and you will have direct access to a range of services linked to the PHO.



You can access your test results via our online patient portal or by calling us on **(03) 688 6267**. Please ask reception staff for portal instructions should you require these.

## Appointments

Please ring **(03) 688 6267** for an appointment.

Every effort will be made to accommodate your preferred time. However, emergencies will always be given priority.

Our reception staff will attempt to contact you if there are any unforeseen delays or if your GP has been called away.

Longer consultation times are available.

## Payments

Fees are payable at the time of consultation.

We encourage prompt payment of fees.

We accept cash, eftpos, visa, mastercard and online payments. Paywave is also now available.

Some fees for enrolled and registered patients are subsidized by the Government.

## Repeat Prescriptions

We are happy to issue repeat prescriptions. However, we ask that you give us as much advance notice as possible — 48 hours' warning being the minimum.

Repeat prescriptions do incur a charge and the doctor may need to see you prior to issuing for clinical and/or legal reasons — especially if you are not seeing your regular GP.

Please ask our reception staff for more information.

## Patient Portal

ManageMyHealth is a secure online tool that lets patients manage their health in a modern and convenient manner. Registering is free and simple. Sign up at your next appointment or call us on **(03) 688 6267**. Our reception staff can guide you through the process.

## Pharmacies

**Moyles Pharmacy** — 6 Dee Street, (03) 688 4628 — is open 8:30 AM to 5:30 PM on weekdays.

**Dee Street Pharmacy** — 5 Dee Street, (03) 688 0137 — is open from 9 AM to 5:30 PM on weekdays and 9 AM to 12 PM on Saturdays.

## Personal Information

Your medical record is a confidential document.

It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised staff members.

## General Information:

### Dee Street Primary Care

4A-6A Dee Street  
Timaru Central  
Timaru 7910  
New Zealand

Ample parking is available in the carpark outside the practice. Street parking is also available.

A Medlab and two pharmacies are located within 50m of the practice.

**Please dial 111 in emergencies.**

Monday to Friday — 8:30 AM to 5 PM  
Weekends — Closed

Phone: (03) 688 6267  
Email: [reception@primarycare.co.nz](mailto:reception@primarycare.co.nz)

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